



TOYOTA

Technical Service Bulletin

Chassis - Powertrain

CP-01014T-TME
Version 1
5 September 2023

Subject:

Field fix for excessive engine vibration at 2000-2400rpm

Area of Application:

All Markets

Models – Model Codes:

GR Yaris - GXPA16 ;

Introduction

This Technical Service Bulletin is to inform you of the production change and repair method for the subject concern. Applicable to vehicles produced before the production change.

Description of the phenomenon

Some customers may experience and report excessive vibration coming from engine with or without clutch released (at 2000-2400rpm). Problem is coming from engine mount LH fixation and bolt getting loose.

New engine mount part design was developed to counter measure the concern. However this new design will not be ready before end of 2023 (with start of production of new model).

In the mean time, field fix parts were produced to support customer until permanent counter measure is ready for the market.

Purpose of this TSB is to describe temporary field fix until final counter measure.

Parts information

Please see below the different part level information.

Please use field fix part number until readiness of final part number for customer problem repair.

Part number	Part name	Condition	Availability	Quantity
12372-18010	INSULATOR, ENGINE MOUNTING, LH	Original part level	Available	1
12372-18060		Field fix part	Available (until Dec/2023)	1

Repair procedure

To repair excessive vibration concern from Engine mount LH, until final counter measure part is ready for market (expected for December 2023), please replace Engine Mount LH by using field fix part (12372-18060).

Replace Engine Mount LH (12372-18060) according to repair manual

Engine Mount LH was replaced with field fix part